**Service Request**

2 types of users

1. SERVICE PROVIDER
2. CUSTOMER

Build generic system where service provider can showcase what all services they provide

And customer should be able to avail those services

## Must have:

1. Register/login as service provider

2. Register/login as customer

Service provider should be able to

1. Create services which he provides ( should be dynamic to allow any kind of service )
   1. Example: Define the service terms and warranty details
2. Cost and tax details
3. Ability to view reports of sales
4. Download in excel or pdf
5. Update the status . started / completed

Customer should be able to

1. View orders and filter by category and price range
2. Order a service
3. View previous orders ( view / download ) ( based on filters )
4. Rate orders ( only if status is completed )

Common:

1. Social media login
2. Search feature wherever necessary
3. Define discounts and Discount period

## Good to have:

1. Priority based (or) paid based advertisements
   1. In simple terms promoted services
2. Dynamically define the status of the service ( each service might have different statues )